

### Soutenances Master professionnel anglais-le 17-01-2024 à partir de 08 :30

| s.n. | Nom et prénom                   | Sujet                                                                                                                                                        | encadreur   | Viva details                                              |
|------|---------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-----------------------------------------------------------|
| 01   | Kouki amani<br>Bouzidi khouloud | The support of the different organizations to the promoters: Business center as a case study.                                                                | A. Hannachi | Examinee: S. Arfaoui<br>Chair: A.Boughanmi 08:30-09:30    |
| 02   | Kahlaoui samar<br>Akoubi mouna  | Ethics and customer service in the service sector: Hamadi Abid as a case study                                                                               | S. Arfaoui  | Examinee: B.Bouziri<br>Chair: A. Hannachi 09:30-10:30     |
| 03   | Daghberi iness<br>Abidi rihem   | The Contribution of International Trade in Developing Regional and National Economy: Bizerte Menzel-Bourguiba Commercial Port as a Case Study.               | S.Arfaoui   | Examinee: A.Boughanmi<br>Chair:F.Daas 10:30-11:30         |
| 04   | Hamdi sawssen<br>Gadgadhi salwa | The impact of small finance institutions on reducing joblessness: ENDAJendouba as a case study.                                                              | S.Arfaoui   | Examinee: F.Daas<br>Chair: B.Bouziri 11:30-12:30          |
| 05   | Brinsi sondes<br>Cherni farah   | Barriers to Effective Communication in Academic Institutions: The Higher Institute of Human Sciences of Jendouba as a Case Study                             | A.Khedher   | Examinee: A.Boughanmi<br>Chair: A.Hannachi 11 :30-12 :30  |
| 06   | Ghazouani asma<br>Skhiri chaima | The role of governmental and non-governmental institutions in the development of professional Skills of New graduates: 4C Jendouba and CEFA as case studies. | S.Arfaoui   | Examinee: F.Daas<br>Chair: A. Boughanmi 12:30-13:30       |
| 07   | Mezrigui mouna<br>Bchini ahmed  | The Impact of Organizational Culture on Employee Performance: A Tunisian Francophone Call Center "Concentrix" as a Case Study                                | S.Arfaoui   | Examinee: A.Hannachi<br>Chair: B.Bouziri (13 :30-14 :30). |

Coordinatrice du master  
Sihem Arfaoui  
Le 11-01-2024